

PRIVACY POLICY

This Privacy Policy does not apply to any information collected by us other than information collected through the Signup and Membership process, as well as website visits. This Privacy Policy shall not apply to any unsolicited information you provide to us through the application or through any other means, such as email. This includes, but is not limited to, information shared with any contact through TOK.

How we use your information

We use your information to improve TOK. Your information will also be used to measure the number of visitors to different parts of the TOK website and for purposes connected with the provision of the Service. We do not disclose information about individual machines or persons except for the reasons set out below. We do not sell information. We may gather additional information if we are concerned about any security issue. Where necessary by law, we can disclose information to relevant law enforcement authorities. If you choose to provide us with personal information such as your email address, for example by filling out an electronic query, we may use the information to communicate with you in relation to all the goods and services which we provide to you or which we consider might be of interest to you. You can unsubscribe at any time by clicking on the unsubscribe button at the bottom of all our communications. Personal information will only be stored and used in accordance with this Privacy Policy.

Our use of your information

We use the information you provide in a manner that is consistent with this Privacy Policy. If you provide information for a certain reason, we may use the information in connection with the reason for which it was provided. For instance, if you contact us by email, we will use the information you provided to answer your question and resolve your problem. Also, if you provide information to obtain access to TOK, we will use your information to provide you with access to our application and to monitor your use of such Service. TOK may also use your information collected through the application and website to help us improve the content and functionality of our product, to better understand our users and to improve our services. TOK may use this information to contact you in the future about Services we believe may be of interest to you. If we do so, each communication we send will contain instructions permitting you to "unsubscribe" from any future communications from us. In addition, if at any time you do not wish to receive any future communication, or you wish to have your name deleted from our mailing lists, please contact us as indicated below.

Information We Collect

We may collect the following information about you when you visit our website - www.thetokapp.com:

- The information you provide to us and location for data analytics.

We may collect the following information about you when you install TOK:

- Information we collect may include but not be limited to name, surname, email address and password.
- If you decide to subscribe to 'TOK', we may collect your payment details.

- We collect information about you and the devices you use to access the Services, such as location of your device, information about your device, including your hardware model, operating system and version, device name, unique device identifier, mobile network information, and possibly information about the device's interaction with our Services.
- Information such as how many calls, messages and audio calls were performed can also be collected to improve application usability in the future.
- TOK does not have visibility over your communications content within the application. Your communication is peer-to-peer wherever possible and end-to-end encrypted in all instances. Other information such as, information that you voluntarily provide to us, including your survey responses, participation in contests, promotions, or other prospective seller marketing forms or devices, suggestions for improvements, or referrals.

We will also collect information automatically to help us improve the TOK application. These analytics will include individual TOK metrics, connection information, system information, including ID, location, load and usage metrics. In addition, we may ask you if you would like to voluntarily send us information to help us improve TOK. This information will be sent to us if you expressly choose to do so and, when received by us, will only ever be used internally (we won't sell it). Please, contact our data protection officer (DPO) for more information by emailing support@thetokapp.com.

The service doesn't store or process any personal data based on racial or ethnic origin, political opinions, religious or philosophical beliefs, or trade-union membership, and the processing of genetic data, biometric data for the purpose uniquely identifying a natural person, data concerning health or data concerning a natural person's sex life or sexual orientation.

Other Information

Data Collected Automatically

When you interact with us through the TOK application and TOK website, we receive and store certain information such as connection information, system information, including ID, location, load and usage metrics. We may store such information, or it may be included in databases owned and maintained by service providers. We may use such information and pool it with other information to track, for example, the total number of visitors to our website, the number of messages users have sent, and the domain names of our visitors' Internet service providers. We don't have access to the content of your conversations through TOK.

Advertisement

You may see TOK advertised in other applications or websites. After clicking on one of these advertisements and installing our product, you will become a user of the TOK. Advertising platforms may collect information for optimizing advertising campaigns outside of the product. Third parties may use information from TOK to improve your experiences within their services such as making product suggestions and showing relevant offers and ads. However, your TOK messages will not be shared. In fact, TOK will not use your messages for any purpose other than to assist us in operating and providing our Services. We do not allow third-party banner ads on TOK. We have no intention to introduce them, but if we ever do, we will update this policy.

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Your personal data collected during the Signup process on the TOK application does not automatically expire, as we need this information to maintain our users access to the application. If you want data removed, you need to request this. Regarding the personal data you share with your contacts through TOK, once deleted from your phone, the data is gone and cannot be recovered on the application. Communications content (i.e. sent messages, files, etc) are stored on user's devices, so you will have to request your contacts to delete this content if you wish it to be removed from their devices; TOK has no access to this and will be unable to help.

Personal Data Information

We may collect the following personally identifiable information about you:

- **User Accounts:**

To use TOK, you must be registered with us. When you register with TOK, you will need to provide your first name, surname, email address and password;

- **Correspondence:**

We may keep a record of any correspondence between us and you. However, you have the right to be forgotten, and to ask us to delete this information - you can contact us as described below in this section.

Cookies

Cookies are used for advertising and analytics. Our website uses cookies. A cookie is a file which allows us to track and target the interests of users. In addition, our website uses third party cookies. Cookies are used to analyse your use of our website. Cookies may be used to serve you ads in relation to our Services when you visit our website and third- party websites. The information we collect and share with third parties through cookies is aggregated and therefore anonymous (it does not include personal information which could identify you). However, you can disable cookies by changing your browser settings.

Access to your information

You have the right to access the personal information we hold about you and where it is stored in such a way that it can easily be retrieved. If the personal information we hold about you is not accurate or complete, please update your profile and other information via 'My Account'.

Security

TOK as a decentralized communications application has inherently taken steps to protect the information provided via the Service and/ or website from loss, misuse, and unauthorized access, disclosure, alteration, or destruction. However, no Internet or email transmission is ever fully secure or error free. Email sent to or from the services may not be secure. Therefore, you should take special care in deciding what information you send to us via email. Please keep this in mind when disclosing any information via the Internet.

TOK Website:

When accessing the TOK website, look for the 'padlock' symbol in your web browser. The 'padlock' symbol is a certificate of authenticity and ensures the site is secure.

Secure Socket Layer (SSL) is the most accepted way of ensuring the security of transmitted information to and from Internet sites worldwide. It operates in all pages of our website.

Children

Children's Online Privacy Protection ACT (COPPA) - TOK is for users aged 13 years and above and neither our Service nor TOK knowingly collect personal information from children under the age of 13.

Notification of Changes

We reserve the right to update or modify this Privacy Policy at any time and from time to time. We will always notify you via email when we make changes to our Terms of Service and Privacy Policies. Please always review these policy updates when we notify you. This Privacy Policy was last updated on the date indicated above (top of the page). If you disagree with these changes, you may cancel your account at any time, by contacting us via email specified below. Your continued use of TOK after any changes or revisions to this Privacy Policy shall indicate your agreement with the terms of such revised Privacy Policy.

How to contact TOK?

You can learn more about how privacy works on TOK. If you have questions about this policy, you can contact us as described below.

Email address: support@thetokapp.com